

Jerome Police Department Complaint Process

Our Policy

It is the commitment of the Jerome Police Department to investigate all complaints against the department and/or its employees. This ensures the integrity of the department while protecting the rights and interests of both citizens and department employees.

Who May Complain?

Any person, regardless of age, sex or nationality, who believes they witnessed or has direct knowledge of possible police misconduct, may file a complaint with Jerome Police Department or the Jerome Town Manager.

When Should You Make a Complaint?

You should contact the department whenever you witness behavior by any department employee which is a violation of city, state, or federal law or involves the excessive use of force, discourteous behavior or abuse of authority.

How Do You File a Complaint?

Generally, complaints are filed through the supervisor of the employee involved, or, if the complaint involves the Chief of Police, through the Town Manager. You are encouraged to provide a written statement documenting your complaint on the citizen complaint form.

What Will You Be Told?

After a thorough investigation of the complaint, the Chief of Police or the Town Manager will contact you in writing. You will be advised of the findings and whether disciplinary action will be taken. You will not be advised of the specific disciplinary action taken.

Our Commitment to You

Employees of the Jerome Police Department shall at all times strive to be courteous and professional in all dealings with the citizens we serve. It is the hope of Jerome Police Department that all contacts with our officers are positive. If not, we will endeavor to resolve your complaint to your satisfaction in a prompt and objective way.

Shared Responsibility

The Jerome Police Department views all citizen complaints against its employees very seriously and actively pursues investigation into misconduct. For this reason, you must ensure that your complaint is based on fact and that you have provided us with all of these facts to the best of your ability.

It is unlawful for a person to knowingly make to a law enforcement agency, a false, fraudulent, or unfounded report or statement, per Arizona Revised Statute, section 13-2907.01A. If you are found in violation of this law, it could result in criminal and/or civil legal proceedings being filed against you.

